DIGITAL LEARNING/TECHNOLOGY HELP FOR OCS FAMILIES

Orange County Schools — NORTH CAROLINA

The following technology resources are available to all OCS students for the support of learning during times in which remote learning is necessary. OCS Technology resources are organized based on the categories listed below. Please click on the category links below to access resources.

General Resources	iPads	Chromebooks	Middle / High School

GENERAL RESOURCES

RESOURCE	DESCRIPTION
Elementary: OCS Tech Login & Password Guide for K-5 **Middle and High School:** OCS Tech Login & password Guide 6-12	This handy one-pager is a great tool for families and students to keep up with logins, passwords, and how to access the tools used for remote learning. *Please note: the K-5 guide requires password information to be filled in by teachers before distributing.*
Remote Learning Tech Support	Answers to frequently asked questions for OCS technology support during remote learning.
Digital Learning Support and Information	This site contains walk-through documents and videos that will help parents and students navigate Orange County School software, programs, and resources.
Orange County WiFi Access	Locations and addresses that provide FREE WiFi access in their parking lots for Orange County students and families.
Public WiFi Access	Public WiFi access is available in public spaces and parking lots outside of local businesses. A full list of these locations can be found here.
Zoom	Adding Zoom to Chromebook
Google Meet	How to use Google Meet

OCS Technology Use Reminder: *Parents, please speak to your children about the importance of online safety and following school rules during remote instruction. If you or your child witness any harmful behavior during remote learning please contact your teacher or school administrator immediately.*

iPad Resources - PreK & Kindergarten

RESOURCE	DESCRIPTION *Note that new student iPads have black cases, not red cases as seen in the videos. The iPads operate in the same way as shown in the videos.
Using an iPad: the basics	
Parts of an iPad	What are the parts of an iPad and what are apps?
Swipe to close	How to close apps on an iPad to save your battery
Connect to WiFi	How to connect to the Internet on an iPad
Zscaler	How to to connect through a filter system to keep your student safe on the internet
Using OCS apps on iPads	
How to Login to EdCloud with QR Code	How to access various digital resources used by Orange County teachers through a single sign-in process.. **QR code cards will be sent home by each school/teacher.**
How to Login to EdCloud with Number and Password	How to access various digital resources used by Orange County teachers through a single sign-in process.

CHROMEBOOK RESOURCES

RESOURCE	DESCRIPTION
Using a Chromebook: the basics	
Guide to a Chromebook	A quick go to for your questions about a Chromebook and differences from a computer at your home.
How to open a Chromebook	How to open your Chromebook.
Add an account to the Chromebook *(1st time)* Log on to a Chromebook *(2nd time and beyond)*	The first time a student logs into their Chromebook, they will need to *add a person*. How to log on to a Chromebook after the account has been added.
How to sign out	How to sign out of your Chromebook.
Connect to WiFi	How to connect to the internet
Zscaler *(internet filter)*	How to to connect through a filter system to keep your student safe on the internet
Using a Chromebook: features	
Top row buttons	Learn what each button means on the top row
Connect a computer mouse	How to connect a computer mouse to use with the Chromebook.
Trackpad & left/right click	Learn how to use the trackpad on the keyboard instead of an external mouse.
Access camera	How to use the built in camera
Allow camera/microphone access	How to use your camera and microphone for communication
New desk - how to close	New feature in tablet style Chromebooks to offer more space for students to do work
Access on-screen keyboard (touchscreen Chromebooks only)	How to turn on the on-screen keyboard when you have the Chromebook in tablet mode
Ctrl+shift+refresh- rotate screen	Learn how to correctly adjust the Chromebook screen

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[Black screen](#)	Learn what to do when your Chromebook screen turns black to save battery life.
[How to open a Chrome window](#)	How to browse the Internet.
[Bookmarks](#)	How to add bookmarks to your Internet browser.
Using apps and programs on a Chromebook	
[How to login to NCEdCloud](#)	How to access resources used by Orange County teachers through a one-step process.
[Seesaw extension](#)	This extension will be used when students submit work to their teachers through Seesaw; a digital portfolio of student work.
[Canvas parent help](#)	Help for accessing Canvas and using Canvas Parent Observer
[Canvas student help](#) (video) [Canvas help course](#)	Accessing and using Canvas for your classes

RESOURCES FOR MIDDLE AND HIGH SCHOOL STUDENTS

RESOURCE	DESCRIPTION
How to Access Gmail	A video tutorial on accessing Orange County Schools email, Gmail, for students, as well as tips for using their email for class.
PowerSchool Parent Tutorial	A video tutorial to show parents how to access the PowerSchool parent portal to check student grades, gradebook comments and student attendance. *(Video is specific to ALS, but the same directions can be used by going to any school website and choosing the PowerSchool Logo.)*
ACT Digital Resources	ACT is offering webinars and digital resources to prepare students during the COVID-19 pandemic.
Driver's Education	Driver's Education is an integral part of the Graduated Licensing Process and required in North Carolina for a student to obtain a learner's permit or driver's license before the age of 18. Orange County Schools currently charges students a fee of $50 to offset the cost of providing the program. In order for a student to obtain a driver's permit, they must complete 30 hours of classroom instruction and six hours of behind the wheel (BTW) instruction.